



Corian.



ENDLESS EVOLUTION

DUPONT™ CORIAN® WARRANTY

DuPont de Nemours International Sàrl CH-1218 Le Grand Saconnex, Switzerland (hereafter called 'DuPont') warrants hereby, subject to the time limitations described under point 4, the following:

DuPont warrants to you, the owner of the original interior worktop or decorative DuPont™ Corian® solid surface installation, that DuPont will, at its discretion, replace or repair your installation of DuPont™ Corian® installed and fabricated by a DuPont™ Corian® Quality Network Industrial Partner, if the product fails due to any product defect during the first ten (10) years from the original date of installation of DuPont™ Corian®. This warranty does not cover products made by other suppliers.

GENERAL TERMS AND CONDITIONS OF THE TEN (10) YEAR LIMITED INSTALLED WARRANTY

1. This warranty applies exclusively to interior decorative DuPont™ Corian® solid surface installations that are installed and fabricated by a DuPont™ Corian® Quality Network Industrial Partner and in accordance with the installation procedure in force at the time of installation. All DuPont Corian® Solid Surface products, except for wireless charging devices, have a 10 year product guarantee. Wireless charging devices have a 2 year product warranty only. For more information : see separate warranty guidelines.
2. This warranty does not cover:
 - A. Any damage(s) caused by improper or inadequate residential or commercial use, care or maintenance; and
 - B. Any DuPont™ Corian® material modification or misuse, e.g. non-use of cutting boards and
 - C. Installation and/or operation outside the material's interior environment specifications, i.e. outdoor use; and
 - D. Physical, chemical or mechanical abuse; and
 - E. Damage from exposure to excessive heat (e.g. direct heat) due to non-use of hot pads or damage due to heat transmission (e.g. hobs, instant boiling water taps) resulting from non-compliance with the DuPont™ Corian® installation procedures; and
 - F. Improper installation site preparation or site maintenance; and
 - G. Custom-made shapes, including those thermoformed, such as shower trays, baths, sinks and bowls, made with DuPont™ Corian® and resulting from an additional production process on a DuPont™ Corian® sheet/shape as produced by DuPont; and
 - H. Issues resulting from incorrect fabrication and installation, such as joint failure, insufficient structural support and incorrect expansion gaps; and
 - I. Variations in colour and/or pattern on repairs. Customers are advised to retain a piece of the Corian® used for their installation, in case this is required for any repair work. The cut-out piece(s) is/are normally left along with the Caring for DuPont™ Corian® brochure when an installation is completed. As with most materials, variations in colour and design can occur between production batches. If customer material is not available for repair work, DuPont cannot guarantee an exact match with pre-existing material, and such colour-match remedial issues would not be covered under the warranty; and
 - J. Acts of God (events outside human control); and
 - K. Any other improper use of DuPont™ Corian® as stated in the use and care instructions in the Caring for DuPont™ Corian® brochure.
3. Under the warranty DuPont will replace the cracked shape only once.
4. The DuPont™ Corian® ten (10) year limited installed warranty coverage is ruled by the following set timing:

Year 1-3 included after installation, in case of DuPont responsibility: 100% of material and labour (at cost) will be covered.

Year 4-6 included after installation, in case of DuPont responsibility: 75% of material and 50% of labour (at cost) will be covered.

Year 7-9 included after installation, in case of DuPont responsibility: 50% of material and 25% of labour (at cost) will be covered.

Year 10 after installation, in case of DuPont responsibility: 25% of material and 0% of labour (at cost) will be covered.
5. To receive coverage under the DuPont™ Corian® 10 Year Limited Installed Warranty, proof of purchase in the form of an invoice needs to be submitted with the claim (no installation invoice will mean no coverage).
6. **This limited warranty is transferable within the ten (10) year warranty period.**
7. Any DuPont™ Corian® replacement or repair needs to be first authorised in writing by DuPont or its duly appointed representative and is only to be executed by a duly authorised DuPont™ Corian® Quality Network Industrial Partner or Service Centre.
8. This DuPont™ Corian® 10 Year Limited Installed Warranty applies only for:
 - A. Installations done after April 1, 1995 in Europe, the Middle-East and Africa; and
 - B. Installations which have not been moved from their original place of installation; and
 - C. Installations which were not showroom models; and
 - D. Installations fabricated/installed by a DuPont™ Corian® Industrial Partner or a DuPont™ Corian® Service Centre; and
 - E. Installations which are maintained according to the use and care instructions in the Caring for DuPont™ Corian® brochure handed over with the acceptance of this installation and available on www.corian.com.
9. If DuPont is unable to repair or replace, as applicable, a defective product which is covered by this DuPont™ Corian® warranty, DuPont shall, within a reasonable time after being notified of the defect, refund the purchase price of the DuPont™ Corian® material only, as per limitations in point 4, provided the customer hands over the DuPont™ Corian® material to DuPont or its appointed representative.
10. **Limitations of warranty:**
Neither DuPont nor any of its third party suppliers makes any other warranty of any kind, whether express or implied, with respect to DuPont™ Corian® solid surface. DuPont and its third party suppliers specifically disclaim the implied warranties of merchantability and fitness for a particular purpose other than interior or decorative surface use.
11. Except as provided herein, DuPont shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use DuPont™ Corian® solid surfaces in interior or decorative surface application(s).
12. Some countries preclude the disclaimers and limitations in the warranty terms from limiting the statutory rights of a consumer, so the above limitations or exclusions may not apply to you.
13. **Limitations of liability:**
Except for the obligations specifically set forth in this warranty statement, in no event shall DuPont™ Corian® be liable for any direct, indirect, special, incidental, or consequential damages, whether based on contract, tort, or any other legal theory and whether advised of the possibility of such damages.
14. This ten (10) Year Limited Installed Warranty coverage for Corian® is your ultimate assurance of lasting quality. If we can answer any further questions regarding this warranty, please contact DuPont by writing to:

Du Pont de Nemours (Belgium) BVBA
Corian® Warranty Centre
 Antoon Spinoystraat 6
 B-2800 Mechelen
 Belgium
 e-mail: bi-warranty@dupont.com
15. **Covering law and jurisdiction:** This DuPont™ Corian® 10 Year Limited Installed Warranty is governed by Swiss law. The courts of the canton of Geneva, Switzerland shall have exclusive jurisdiction over any dispute arising out of or in connection with this limited warranty, including any question regarding its interpretation or its execution.